



# CASE STUDY

## Richmond Adult Community College

**Richmond Adult Community College go live with integrated solution from Corero. Richmond Adult Community College, a Pathfinder Centre of Vocational Excellence has as its motto "Learn, Enjoy, Achieve" and this is exactly how Drew Burns, Deputy Principal at Richmond Adult Community College described the project to implement the Resource finance system and the Resource Learning Management System from Corero:**

"In summary, we made the right choice in selecting the Resource range from Corero and we would recommend it to others. The Corero team has the right skills, the right technology and the right attitude."

RICHMOND ADULT COMMUNITY COLLEGE

### Learn

"We made the decision to upgrade our systems. With IiP and Charter Mark status and one of the best inspection reports in the country, we wanted new technology that would help us sustain our excellence and increase the effectiveness of our support systems.


The first step was to research exactly what our staff needed to deliver their best results... and then see what solutions were available in the market to meet their needs. We commissioned consultants to produce a detailed Statement of User Requirements who then sifted through the myriad of accounting software providers to find us a match. After an extensive tender, short-listing and evaluation process, we finally selected Corero who met 98% of our wish list and offered the only truly integrated solution for the applications we needed."

### Enjoy

As bizarre as this may sound for a software implementation exercise, we all actually enjoyed the Corero project! We had quite challenging customisation ideas that were all met with a very positive "can do" attitude from the Corero team. Perhaps more importantly, they have proved they "could do"! They were a terrific bunch to work with and we all felt that we were contributing to something that was going to be of enormous benefit to the College.

The finance solution, Resource Financials included core financial modules, procurement, course/project costing, billing, fixed asset and expense management. That all went live very smoothly in August 2003.

We knew we were "guinea pigs" with the new Resource LMS (Learning Management System) so the implementation process was likely to be more complex... but even that was fun! Resource LMS is a major step change in software in this area and we were delighted that it went live successfully in February 2004.



Our staff have been involved in the project from the outset, helping to define our requirements and helping to test and deploy the Resource solutions. After the relevant intensive training and familiarisation, staff are finding the new systems easy to use and of real benefit to their working environment.

#### **Achieve**

We know we will achieve a great deal with the systems and that we will meet our challenging objectives. Most colleges enrol once a year, we enrol every day, and often the transactions are conducted online.

Consequently, we had quite a complex customisation requirement with many different charging profiles. Very few colleges have the complexity of customer transactions that RACC required of the system, so the work done with RACC on Resource LMS should make the roll-out to other colleges pretty straightforward.

Previously, we had highly skilled “gatekeepers” to the information contained in our system, which potentially delayed reports and created log-jams. At any give time we can have up to 50 concurrent users that can access Finance and Student information relevant to their cost centres. We also have a single data set from which all relevant outputs and reports are sourced. This means time is saved and errors reduced.

The net result is our more professional, efficient systems give us the ability to improve our performance for our customers, governors, staff, auditors, regulators and the government alike!

In summary, we made the right choice in selecting the Resource range from Corero and we would recommend it to others. The Corero team has the right skills, the right technology and the right attitude.

**For further details on the Resource Product Suite, please call us on 01923 897333, email us at [info@corero.com](mailto:info@corero.com) or visit [www.corero.com](http://www.corero.com)**